

BUNNserve®

When you choose BUNNserve for your beverage equipment, you can be assured of service so you can serve the wonderful beverages your customers demand.

Choose between two service options:

Phone support – Standard operational support to operate equipment properly. Free with purchase of the equipment.



BUNNserve– Along with phone support, a full suite of onsite support services is available nationally. Your account is monitored so specific service needs are promptly met.

Service offerings include:

- Deployment and installation services
- Service dispatch available 24x7x365
- Preventive maintenance and calibration programs
- Single point of contact
- Service history reporting
- Asset reporting
- Web access to service order status



BUNNserve services are available with flexible pricing options			
Services	Flat Rates	Standard Time & Material	National Rate Time & Material
Installations	✓	✓	✓
Removals	✓	✓	✓
Calibrations	✓	✓	✓
Preventive Maintenance	✓	✓	✓
Service Dispatch		✓	✓
Nationwide Equipment Rollouts	*	✓	✓
Flat Rates	One flat rate fee includes labor, travel, parts and management fee.		
Standard Time & Material	Labor and travel are invoiced at variable, regional rates for actual hours worked, plus parts and a management fee.		
National Rate Time & Material	Labor and travel are invoiced at national hourly rates for actual hours worked, plus parts and a management fee.		
*	Customized pricing available based on requirements.		